

## TODAY'S MESSAGE

# NEW AUTHORIZATION REQUEST FAX SHEETS AVAILABLE ON PROVIDER RESOURCE CENTER

While using NaviNet® or the applicable HIPAA electronic transactions is the preferred method for submitting authorization requests to Highmark, eight new faxable authorization request forms have been made available on our Provider Resource Center.

The forms are available under **Provider Forms > Miscellaneous Forms**.

Please note that beginning March 14, 2016, if you choose to fax an authorization request, you should use these new forms. As always, you can call Medical Management and Policy, toll-free, at 1-800-452-8507 or 1-800-572-2872 regarding urgent requests.

Faxable forms are available for precertification/authorization requests for the following clinical needs:

- Bariatric surgery
- Home health
- Long-term acute care
- Inpatient rehabilitation
- Inpatient hospital admission
- Outpatient procedure
- Skilled nursing facility admission
- Discharge notification

### NAVINET IS THE PREFERRED METHOD FOR AUTHORIZATION REQUESTS

We recommend that all of our network providers use NaviNet, our secure, online provider portal, to submit authorization requests. It's fast and easy and supports our goal of saving time, reducing paper and saving resources and our environment.

To submit authorization requests via NaviNet, simply select **Authorization Submission** from Plan Central and then choose **Inpatient Auth Submission** or **Auth Submission** (for outpatient requests).

If you are not yet signed up to use NaviNet, you can register today at [www.navinet.net](http://www.navinet.net).