

This document is a tool to help you become familiar with where the previous website content is now located.

Previous Delaware Resource Center Link	New Delaware Provider Resource Center Link
Quick Links – Download a Form	Provider Forms
Quick Links – Find a Provider	Health Care Directory
Quick Links – FAQ	Provider FAQ's (footer)
Quick Links - BCBSD Medical Policy	Medical & Claims Payment Guidelines
Quick Links - Medical – Preauthorization	Administrative Reference Materials and Medical & Claims Payment Guidelines
Quick Links – Out of Area Policy Router	Blue Card® and Medical & Claims Payment Guidelines
BluePrint Updates	Publications and Mailings > Special Bulletins & Mailings
BluePrint Newsletter	Publications and Mailings > <i>BluePrints for Providers</i>
Contact Provider Relations	Provider Relations Representative > Find Your Provider Relations Representative
DE Dispute Appeal Process	Administrative Reference Materials
Empire BC Program Guide	Administrative Reference Materials
FEP Blue	Helpful Links
Forms	Provider Forms
Highmark EDI	Electronic Data Interchange (EDI) Services
Medicare Advantage	Administrative Reference Materials
Pharmacy Policy	Pharmacy/Formulary Information
Preventive Health	Clinical Reference Materials
Provider Manual	Administrative Reference Materials > Highmark Blue Shield Office Manual
Reimbursement Schedule	Administrative Reference Materials > Fee Schedule (via NaviNet® Only)
Rx coverage and Formulary	Pharmacy/Formulary Information
Transparency – Comparison of Unit Costs	Administrative Reference Materials, Transparency – Comparison of Unit Costs (via NaviNet® Only)
New To Delaware	
e-Subscribe, <i>BluePrint for Provider Newsletters and Special Bulletins, Updates, and Bulletin Alerts</i>	
CAQH ID Request	
Highmark Delaware Radiology Management Program	
BlueCard® Information Center	
Health Care Reform	
Online Provider Training	
Provider Applications, found under Provider Forms	