HOT TOPIC

HIGHMARK DELAWARE INTRODUCES A NEW AND EASIER WAY TO FIND MEDICAL POLICIES

SIMPLE-TO-USE SEARCH FUNCTION NOW AVAILABLE!

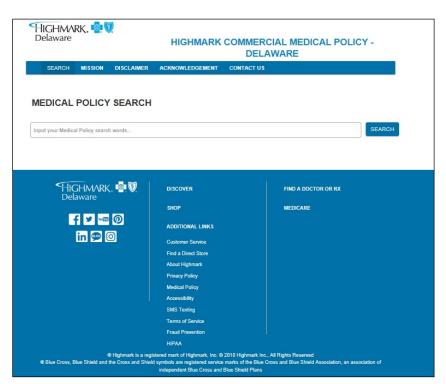
Searching for Highmark Delaware's Commercial medical policies on the Provider Resource Center just got easier. We know you rely on our medical policies every day for the information you need to treat our members effectively and efficiently, and we want to help you locate the policies you need quickly. That's why we're bringing you a new feature that gives you improved navigation and functionality — making the search for you fast and effortless.

WHAT'S NEW

In addition to redesigning the look of the medical policy section on the Provider Resource Center, we've also refined and added a new search function. We've created the new search function with you in mind, to help you find the medical policies you need immediately.

Note: Highmark Delaware's Medical Policy website works best if viewed with the latest version of Internet Explorer, Firefox, Chrome, or Safari web browsers. For the best performance and security, always keep your web browser up to date.

Here's what the new Medical Policy search function looks like:





You can search for a particular medical policy by entering a key word, a diagnosis, a CPT or HCPCS code, or the policy number. Once you enter the appropriate search terms, here are the types of results you'll see:



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Select the medical policy you want to review, click on it, and you'll receive the requested medical policy.



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Highmark Delaware's Commercial medical policies are available on the Provider Resource Center under the **Claims, Payment & Reimbursement** option. Once you choose **Claims, Payment & Reimbursement**, then select **Medical Policy**. For quick access to our medical policies, you can select **Medical Policy Search** from the Quicklinks bar on the Provider Resource Center. We hope you take time to explore our new medical policy search function and will find it easy to use.

