

TODAY'S MESSAGE

NEW OFFICE ORIENTATION WEBINAR THURSDAY, SEPTEMBER 19, 2013

REGISTER TODAY!

If you have a new staff member in your office or if you or a coworker would like a refresher on the administrative tools that Highmark Blue Cross Blue Shield Delaware (Highmark Delaware) makes available to your practice, then you should take advantage of our New Office Orientation Webinar. This live, interactive presentation is a great way to orient new staff as well as give current staff helpful information about our history, policies, programs and procedures. Included in the one-hour presentation are these topics:

- Electronic Connectivity
- Publications and Mailings
- eSubscribe
- Administrative References
- Provider Forms
- Pharmacy/Formulary Information

The New Office Orientation Webinar begins at noon, Thursday, September 19, and will be offered once monthly through December 2013. Registrations will be accepted up to 10 minutes prior to the webinar. Use this [helpful link](#) to register or go to: <http://events.constantcontact.com/register/event?llr=ovqtwgkab&oeidk=a07e839h0qgae7f5b56>.

Upon registration users will receive an e-mail with instructions on how to join the webinar.

Watch Plan Central and Today's Message on the Provider Resource Center for announcements regarding the dates and times of each monthly webinar.