

# SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

JANUARY 05, 2022

## AXIALHEALTHCARE IS COMING TO DELAWARE

Highmark is excited to announce that our collaboration with axialHealthcare has been extended to Delaware beginning **January 1, 2022**. axialHealthcare connects members, providers, and health plans with an end-to-end platform that covers the entire substance use spectrum. Their high-tech, high-touch approach mends fractured ecosystems, identifies at-risk members, and provides timely, interactive tools for clinical decision-making. For members with substance use disorder, they offer a clear path with continuity of care.

### RISK MITIGATION PROGRAM

Highmark has collaborated with axialHealthcare to offer a wide range of tools and resources to providers in Pennsylvania, West Virginia, and now Delaware that aim to support the health and safety of members on opioids and other controlled substances. Through this collaboration, axialHealthcare provides you with the following tools:

- Member intelligence highlighting members who fall into certain risk categories such as members recommended for evaluation for substance use disorder, opioids received from multiple providers, or benzodiazepine use with opioids;
- Tying risk categories to clinical considerations to help mitigate the risk;
- Member-specific snapshots of key clinical information that summarize critical diagnoses and recent prescriptions;
- An interactive opioid reduction tool to assess member readiness and motivation to support the development of member-centric reduction plans when beneficial;
- Insight into areas of member risk within a set of clinical measures for opioid prescribing.

### DIRECT PROVIDER SUPPORT

These resources are supported by axialHealthcare's Clinical Consult Services (CCS) team of clinical pharmacists, nurse practitioners, and engagement specialists. The CCS team's goal is to support you in the treatment of complex members by applying their clinical expertise, offering detailed member intelligence, and identifying care coordination opportunities and other relevant evidence-based solutions to support optimal member health outcomes.

### TO GAIN ACCESS OR LEARN MORE

- Visit [practice.axialHealthcare.com](https://practice.axialHealthcare.com)
- Call **412-679-6127**
- Email [providersupport@axialHealthcare.com](mailto:providersupport@axialHealthcare.com)

