

# SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

DECEMBER 7, 2018

## REMINDER: LABCORP IS HIGHMARK DELAWARE'S EXCLUSIVE OUTPATIENT LAB

Highmark Delaware is committed to offering access to quality care and managing the costs for laboratory services on behalf of our members. With that in mind, we would like to remind you that in addition to participating network hospitals providing laboratory services, there are independent freestanding laboratories that participate with Highmark Delaware as outpatient lab providers.

**Laboratory Corporation of America (LabCorp) is the exclusive non-hospital outpatient laboratory provider for Highmark Delaware members.**

If members are referred, or their laboratory specimens are sent, to an out-of-network lab, most members will be subject to higher out-of-pocket costs, depending on their specific benefits plans. Members with EPO and IPA plans with no out-of-network benefits will not receive benefits coverage for services rendered by an out-of-network laboratory. Please keep this in mind when ordering lab services or sending out lab specimens for Highmark Delaware members.

### **What about other Blue Plan Members?**

Blue Plan members receiving services in Delaware will have claims processed through Highmark Delaware; therefore, they will need to use a Highmark Delaware in-network laboratory provider, such as LabCorp. Blue Plan members who have laboratory services performed in Delaware within the hospital setting or in a physician's office will also be able to utilize these facilities as in-network providers.

### **More Information Available Online**

Please refer to our Provider Directory at [highmarkbcbdsde.com](http://highmarkbcbdsde.com) for the most complete, up-to-date listing of participating independent laboratories, and the addresses and contact information of LabCorp locations throughout the state.



More information is also available in [Chapter 4.5: Outpatient Radiology and Laboratory](#) of the *Highmark Provider Manual*. You can also access the manual in the Provider Resource Center by clicking the **MANUALS** button on the top navigation panel.

If you have any questions, please call our Provider Services Department at 1-800-346-6262.

Thank you for your continued support of and participation with Highmark Delaware.