

SPECIAL eBULLETIN

FOR PROFESSIONAL PROVIDERS

JUNE 20, 2022

ATTN: MEDICARE ADVANTAGE CHIROPRACTIC PROVIDERS

UPDATED: PRIOR AUTHORIZATIONS TO BE REQUIRED FOR SPINAL MANIPULATIONS

Previously, we communicated that WholeHealth Networks, Inc. (WHN) — a subsidiary of Tivity Health Support LLC — will begin managing spinal manipulation prior authorizations requests for Highmark Blue Cross Blue Shield Delaware Medicare Advantage members on July 1, 2022.

This has been delayed and prior authorizations will not be required until October 1, 2022. For more information on this change, please review the [Prior Authorizations to Be Required for Spinal Manipulations eBulletin](#) posted on the Provider Resource Center on May 31, 2022.

