

Physical Medicine Management Program Advisory Committee Meeting Minutes

May 14, 2013

7:00 – 8:30 am

I. **Call to Order**

Meeting Chairperson: Melissa Horner, MD, Physician Advisor, called the meeting to order at 7:00a.m.

II. **Roll Call:**

Completed by Chairperson Melissa Horner, MD

Participants:

West Virginia:

Lori Lovern, PT, Orthopedic Center of Virginia Physical Therapy

Deborah Schmidt, DO, Robert C. Byrd Clinic

Cindy Skiles, PT, Teays Physical Therapy

Joyce Landers, Director, Provider Relations Network Development, Highmark

Pennsylvania:

Melissa Horner, MD, Physician Advisor, Highmark

Michael Owens, MD, Medical Director, Highmark

Julia Falenski, Director, Medical Management & Policy Metrics Plan, Highmark

Charlotte Sarles, Manager, Care Management, Highmark

Glenn Miller, VP, Provider Contract & Reimbursement, Highmark

III. **Review and approval of Meeting Minutes:**

The Committee reviewed and approved the 02/12/2013 Physical Medicine Management Program Advisory Committee Meeting Minutes

IV. **Follow up to Action items:**

1. A discussion took place regarding how care visits are counted against a member's benefit and the Care Registration / Care Authorization process. This information can be viewed via the Administrative Guide; pages 7 and 8
2. The committee members reported they are no longer experiencing delays in obtaining authorizations from Healthways

3. Provider Relations has concluded that claims for West Virginia membership were processed correctly in accordance with the member's benefits

V. **Discussion related to PMMP:**

1. The committee was informed the PMMP soft implementation was extended through 5/31/2013
2. Members were urged to review the Administrative Guide for the various explanatory scenarios regarding the last covered date / care visits approvals associated with the impending full implementation on 6/1/2013
3. A discussion took place regarding coding for Physical Medicine and Spinal Manipulation, services. The medical necessity review process with a like licensed reviewer was also discussed.
4. An explanation of the 2010 and 2011 data analysis that supported the combination of PT/OT and manipulative services for a care registration, was provided to the committee members

VI. **Provider discussion and feedback:**

1. The West Virginia benefit language regarding treatment vs. visits was discussed
2. The committee members were informed that the demographic / medical screening questions within the Healthways authorization system are for data analysis.
3. A conversation took place regarding the authorization process for members receiving concurrent therapy care for two different diagnoses
 - **Follow-up Action item:** Provider committee members are to provide Highmark with examples for further investigation
4. The committee was urged, with the start of full implementation 6/1/2013, that if issues are identified to submit the information to Highmark prior to the next advisory committee meeting for review.

VII. **Topic suggestions for future meetings:**

None

VIII. **Closing comments:**

Melissa Horner, MD thanked everyone for their attendance and for the feedback received regarding the Physical Management Program



IX. Adjournment:

Melissa Horner, MD adjourned the Physical Medicine Management Program Advisory Committee meeting at 7:50 a.m.

The next Physical Medicine Management Program Advisory Committee will be held on August 13, 2013.