

SPECIAL eBULLETIN

FOR PROFESSIONAL PROVIDERS

JULY 21, 2016

REIMBURSEMENT POLICIES TO DEBUT ON PROVIDER RESOURCE CENTER ON AUG. 1, 2016

NEW OPTION SIMPLIFIES SEARCH FOR CLAIMS REIMBURSEMENT INFORMATION

Highmark Blue Cross Blue Shield West Virginia is pleased to introduce the addition of a new option, Reimbursement Policies, to the Provider Resource Center. This new resource for coding and reimbursement guidelines will become available on Aug. 1, 2016.

Today, reimbursement policy information is included within Highmark West Virginia's medical policies. Highmark West Virginia is transitioning reimbursement policy information from Highmark West Virginia's medical policies to the newly created Reimbursement Policies page on the Provider Resource Center to make it easier for you to find reimbursement information.

Highmark West Virginia's professional reimbursement policies focus on claims reimbursement logic as opposed to clinical information, which will continue to be addressed on medical policy. Each reimbursement policy will include information pertaining to all Highmark West Virginia markets, Commercial and Medicare Advantage, as indicated in the header, with state-specific variations indicated within the policy. The new reimbursement policies will contain:

- Purpose of the reimbursement policy
- Reimbursement guidelines
- Exceptions
- Related medical policies

WEB LOCATION OF REIMBURSEMENT POLICIES

Reimbursement Policies will be located on the Provider Resource Center as an option under the **Medical & Claims Payment Guidelines** link via NaviNet®. Select the **Reimbursement Policies** option to review Highmark West Virginia's reimbursement policies. As new reimbursement policies are developed, they will be added to the Reimbursement Policies page.

