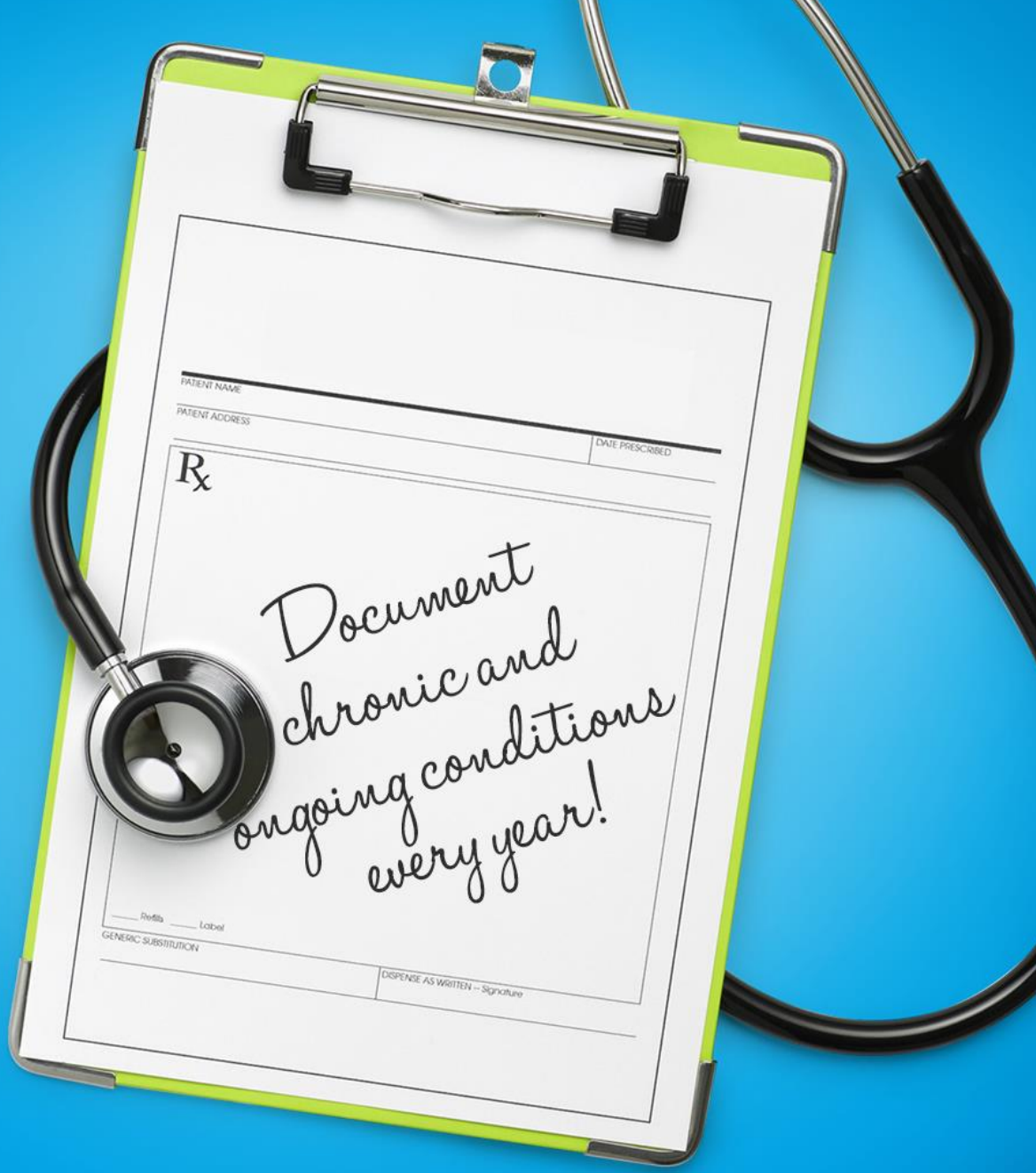
Welcome to the 2021 UDC Program

5 in 5

Monthly Tips and Live Q&A Session

October 27, 2021

12:15 – 12:45 p.m.



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October 2021 Topics

Discussion Topics

1. ***Chronic Respiratory Failure***
   - Often correlates with COPD but should also be noted if present
   - Document oxygen saturations
   - Document supplemental oxygen use and/or other treatments
   - Note the presence of tracheostomy yearly
2. ***Validate Persistent and Chronic Conditions Annually***
   - Amputations
   - Artificial openings
   - Quadriplegia and paraplegia
   - Hemiplegia and hemiparesis
   - HIV/AIDS status
   - Substance Use/Abuse/Dependence
3. ***Update to F32.9 Effective 10/1/2021***
4. ***UDC Program End of Year Timeline***

   2021 Program

   - **12/31/2021** – Last day for practices to see a patient and close gaps
   - **1/10/2022** – Last day for practices to submit a first time UDC form
   - **1/24/2022** – Final re-submission of returned forms due. After this date, providers will only have read access in the portal.
5. ***UDC Program 2022 Enhancements FAQs***

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Highmark Monthly Coding Knowledge College

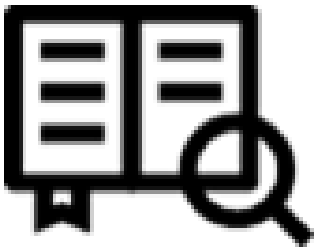
WHAT: Live session that will focus on **Diabetes** to review strategies for improving your documentation and coding for risk adjustment.

WHEN: November 10, 2021, from 12:15-12:45 p.m.

WHERE: Zoom webinar. Registration required using this link (may have to copy/paste into browser): https://highmarkhealth.zoom.us/webinar/register/WN_EIAIG75YQQOjIjcbXco0pg

ADDITIONAL COURSE INFORMATION:

This course will offer **0.5** ***AMA PRA Category 1 Credit™*** for providers and **0.5 CEU for coders**



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ICD-10 Coding Updates: Major Depressive Disorder

2021

- F32 Major depressive disorder, single episode
- F32.9 Major depressive disorder, single episode, unspecified
  - Depression NOS
  - Depressive disorder NOS
  - Major depressive NOS

As of 10/01/21

- F32 category was revised to Depressive episode
- F32.9 Major depressive disorder, single episode, unspecified
  - Major depressive NOS
- New code was added
  - F32.A Depression, unspecified
    - Depression NOS
    - Depressive disorder NOS

Unspecified depression had a unique code in ICD-9-CM and was removed when ICD-10-CM took effect. The American Psychiatric Association (APA) has reviewed and agreed with the creation of ICD-10 code F32.A to be able to capture unspecified depression under a unique code.

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2022 Program Enhancements FAQs

Q: How will I get access to the new UDC portal?

A: It will be accessed the same way as the current portal – through NaviNet by clicking on UDC Program Link.

Q: How will I know how to use the new UDC Portal?

A: The Highmark UDC Help team will be conducting multiple trainings on the new portal in Jan. We will send out an email when we schedule them.

Q: Do I still have to submit medical record documentation through the new portal?

A: No! Highmark has removed the requirement for medical record submission for 2022.

Q: Will I still have to submit the entire form for each patient?

A: No! The new portal will allow you to submit one gap at a time. If a patient comes in and the provider is only able to close some of the gaps, the other gaps will be open until the next visit (as long as they are not closed by another provider or a claim).

Q: Will I still be able to print a list of conditions to use during the patient visit?

A: Yes! You can still print a document listing the diagnosis information for use within your office. It cannot be submitted to Highmark.

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Preview of 2022 UDC Portal Enhancements

Search by Name, Member Number, or Date of Birth...

137876 Profiles

Brown, Norman
04/24/1960 • M • WILMINGTON, DE
MBR: 999999999011
ABC FAMILY PRACTICE

Brown, William
01/25/1965 • M • WILMINGTON, DE
MBR: 999999999019
ABC FAMILY PRACTICE

Dowd, Frances
04/28/1963 • F • NEWARK, DE
MBR: 999999999099
ABC FAMILY PRACTICE

Jones, Wiliam
01/25/1962 • M • LINCOLN, DE
MBR: 999999999876
ABC FAMILY PRACTICE

Smith, Bernice
09/05/1975 • F • WILMINGTON, DE
MBR: 999999999854
ABC FAMILY PRACTICE

Smith, William
05/13/1970 • F • FELTON, DE
MBR: 999999999832
ABC FAMILY PRACTICE

Brown, Norman
04/24/1960 • M • WILMINGTON, DE
Updated: 01/19/2021
Created: 01/19/2021
Form ID: ce1d6671
In Progress
Edit Form

Risks

D68.9 • Coagulation defect, unspecified • Historical Claim on 06/22/2020

B18.2 • Chronic viral hepatitis C • Historical Claim on 11/06/2020

E11.22 • Type 2 diabetes mellitus w diabetic chronic kidney disease • Historical Claim on 03/04/2020

N18.3 • Chronic kidney disease, stage 3 (moderate) • Historical Claim on 08/17/2020

F11.20 • Opioid dependence, uncomplicated • Historical Claim on 12/04/2020

View All

Brown, Norman
04/24/1960 • M • WILMINGTON, DE
999999999011

PCP
Westside Family Healthcare Inc

Form ID
ce1d6671

Profile Assign
ABC FAMILY PRACTICE
#3795327
No Specialty

CDPS 138 • Renal • Renal, very high — View Evidence — 2.451

CDPS 90 • Gastro • Gastro, medium — View Evidence — 0.958

CDPS 63 • Cerebrovascular • Cerebrovascular, low — View Evidence — 0.639

0.613

0.576

13 Persistent

CDPS 138 • Renal • Renal, very high — View Evidence — 2.451

Historical Claim • 08/17/2020 • ZDUNEK, MIROSLAW
(N18.3) Chronic kidney disease, stage 3 (moderate)

Confirm Deny

Alternate Code
Search by ICD-10 Code or Dx Description...

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Questions?

UDCHelp@highmark.com

This email address is available for practices to submit any type of questions related to the UDC Program – questions about general documentation practices, specific documentation questions, program rules, payments, specific questions about a particular Member's Form

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