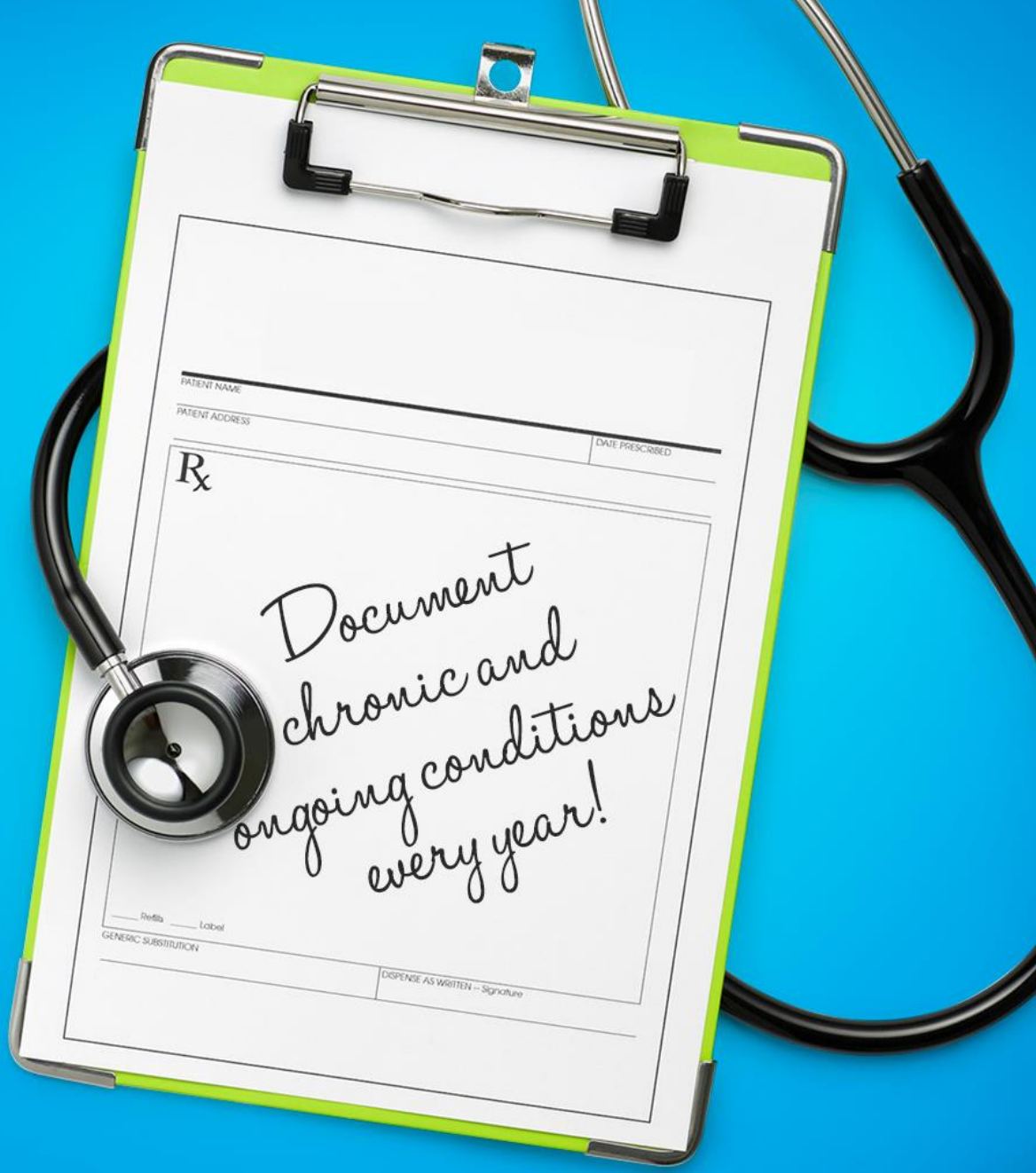
# Welcome to the 2020 UDC Program

# 5 in 5

## Monthly Tips and Live Q&A Session

**August 26, 2020**

**12:15 – 12:45 p.m.**

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# AUGUST 2020 TOPICS

## Discussion Topics

1. ***Updated Resources in Provider Resource Center***
   - Targeted provider education program
   - Common HCCs in Primary Care
2. ***Diabetic Complications***
   - Link diabetes with identified complication
   - Can still be done via telehealth visits
3. ***Specialist Progress Reports Only***
   - Progress reports will be posted on NaviNet under Provider Facing Analytics workflow starting in September
   - We will send out information when the transition occurs
4. ***HCC DX codes – eForm users***
   - Only HCC DX codes can be entered into the UDC eForm to satisfy a confirmed condition
   - If the code you are trying to enter isn't a risk-adjusted HCC, the UDC Portal will not find a match and the condition should be marked "Resolved or Never Existed"
5. ***Q2 Payments Released within the next week***
   - Q2 payments will be sent out to practices by the end of August

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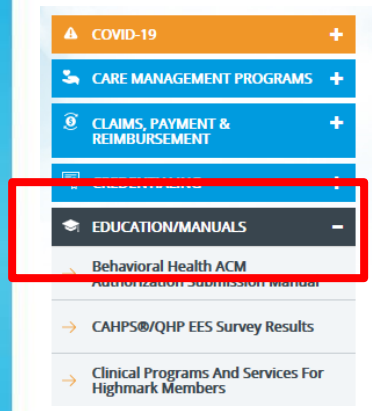
# CODING AND DOCUMENTATION SUPPORT MATERIALS IN PRC




## CODING EDUCATION/HCC UNIVERSITY

| TRAINING | HELPFUL LINKS | FAQS |

### DOCUMENTATION AND CODING REFERENCE CARDS

Listed below are guides to assist with documentation and coding according to CMS documentation standards and ICD-10-CM coding requirements. These are a listing of some of the commonly encountered conditions in the primary care setting but are not an exhaustive list of every condition. Check back regularly as new conditions may be added based on current trends and coding guideline changes.

**AMPUTATION**

- Amputation Documentation Reference Card
- Amputation Coding Reference Card

## TRAINING PRESENTATIONS AND RESOURCES

Listed below are resource presentations to provide guidance on risk adjustment in clinical practice.

- Primary Care Common HCC's
- Risk Adjustment in Clinical Practice
- Risk Adjustment Overview
- Telehealth for Risk Adjustment CME
- Using Telehealth for Risk Adjustment

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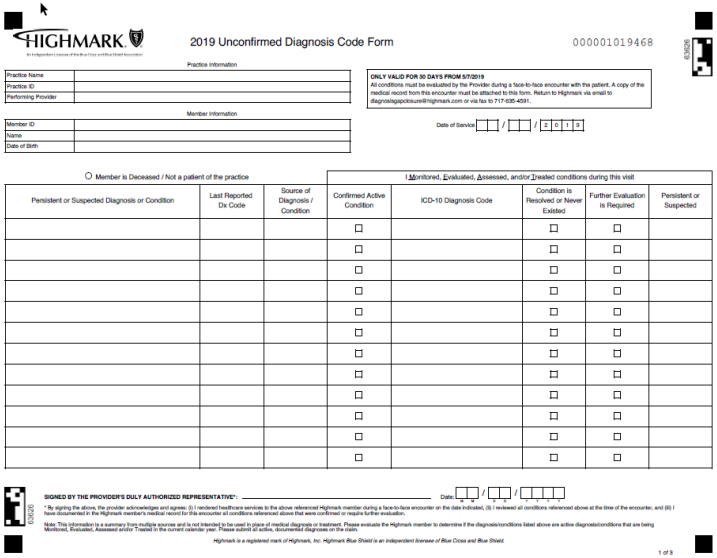
# EVOLUTION OF UDC

## Legacy UDC Paper Form

Process: Provider downloads form from NaviNet, completes form and faxes/emails to Highmark



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2019 Unconfirmed Diagnosis Code Form

000001019468

Practice Information

| | |
|---|---|
| Practice Name | |
| Practice ID | |
| Performing Provider | |

ONLY VALID FOR 30 DAYS FROM 5/7/2019

All conditions must be evaluated by the Provider during a face-to-face encounter with the patient. A copy of the medical record from this encounter must be attached to this form. Return to Highmark via email to diagnosisgapdisclosure@highmark.com or via fax to 717-635-4591.

Member Information

| | |
|---|---|
| Member ID | |
| Name | |
| Date of Birth | |

Date of Service ☐☐ / ☐☐ / 2 0 1 9

○ Member is Deceased / Not a patient of the practice

| Persistent or Suspected Diagnosis or Condition | Last Reported Dx Code | Source of Diagnosis / Condition | I Monitored, Evaluated, Assessed, and/or Treated conditions during this visit: Confirmed Active Condition | ICD-10 Diagnosis Code | Condition is Resolved or Never Existed | Further Evaluation is Required | Persistent or Suspected |
|---|---|---|---|---|---|---|---|
| | | | ☐ | | ☐ | ☐ | |
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SIGNED BY THE PROVIDER'S DULY AUTHORIZED REPRESENTATIVE*: _____ Date: ☐☐ / ☐☐ / ☐☐☐☐

* By signing the above, the provider acknowledges and agrees: (i) I rendered healthcare services to the above referenced Highmark member during a face-to-face encounter on the date indicated, (ii) I reviewed all conditions referenced above at the time of the encounter, and (iii) I have documented in the Highmark member's medical record for this encounter all conditions referenced above that were confirmed or require further evaluation.

Note: This information is a summary from multiple sources and is not intended to be used in place of medical diagnosis or treatment. Please evaluate the Highmark member to determine if the diagnosis/conditions listed above are active diagnosis/conditions that are being Monitored, Evaluated, Assessed and/or Treated in the current calendar year. Please submit all active, documented diagnoses on the claim.

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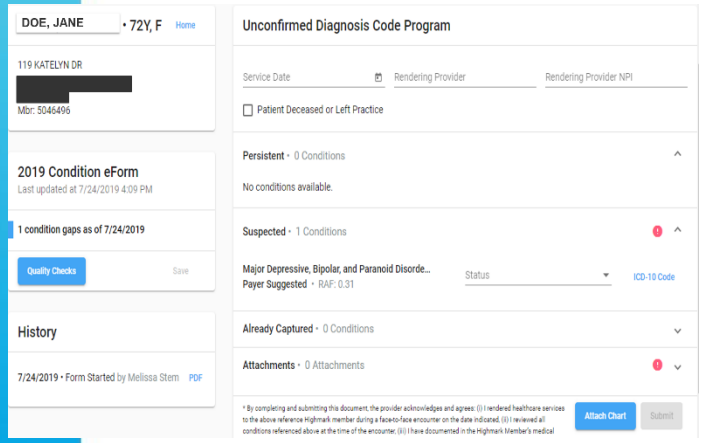
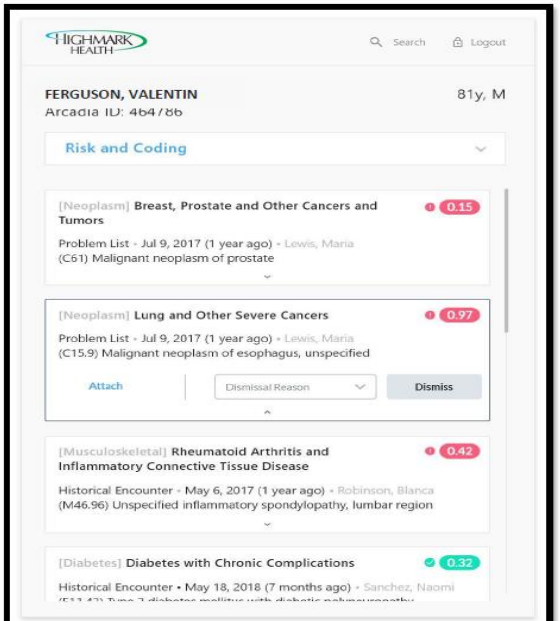
## UDC Downloadable Paper/eForm

Process: Data entry completed online and submitted to Highmark electronically




## Arcadia RSA Desktop

Process: The software works with the Providers EMR to provide open diagnosis conditions for Highmark Medicare Advantage members during the patient visit. Gaps are confirmed or denied with just one click.

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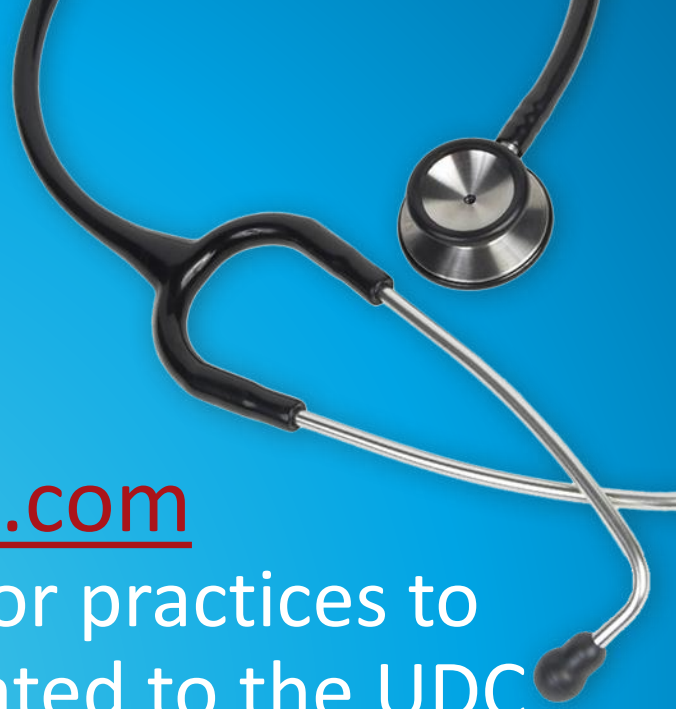
# Questions?



UDCHelp@highmark.com

This email address is available for practices to submit any type of questions related to the UDC Program – questions about general documentation practices, specific documentation questions, program rules, payments, specific questions about a particular Member's Form

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