NEWS FOR ALL PROVIDER TYPES

MARCH 17–18 NAVINET DOWNTIME TO AFFECT AUTHORIZATION SUBMISSIONS

As we make changes to Highmark's NaviNet® system, NaviNet will take all authorization submission transactions offline from 11 p.m., Friday, March 17, 2017, until 5 a.m., Saturday, March 18, 2017. During this time you will not be able to submit authorization transactions. You may begin to submit your authorization transactions after 5 a.m., Saturday, March 18, 2017.

We apologize for any inconvenience and thank you for your patience as we work to make your NaviNet experience more user friendly.

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