NEWS FOR ALL PROVIDER TYPES

ALERT: IMPORTANT CONTINUED STAY REVIEW TEMPLATES NO LONGER AVAILABLE VIA NAVINET STARTING APRIL 24, 2017

The Discharge Planning Information Survey will not be available in Highmark's NaviNet® system beginning April 24, 2017. You may phone or fax your continued stay reviews to Highmark on and after April 24, 2017.

The Behavioral Health Inpatient Continued Stay Review template is being removed from NaviNet on April 24, 2017. Please call Highmark to submit your behavioral health continued stay reviews.

We suggest that you watch Plan Central for new discharge planning and behavioral health inpatient continued stay review templates. The new templates will be available on Plan Central soon.