NEWS FOR
ALL PROVIDER TYPES

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ISSUES WITHIN NAVINET AS A RESULT OF RECENT CHROME BROWSER UPDATE

It has been determined that a recent Chrome update is causing issues with some of Highmark's functions in NaviNet®. If you have received this Chrome update, you may be requested to enter a username and password when using certain Highmark functions.

If this occurs, please use another browser, such as Internet Explorer or Firefox, to access these functions until this issue has been corrected.

Thank you for your patience as we work through this issue. We will provide an update once this has been resolved.