



NEWS FOR PROFESSIONAL PROVIDERS ONLY (HIPAA 837P CLAIM SUBMITTERS)

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UDC PROGRAM COMPENSATION PAYMENTS 2019 UDC Bonus Payments Released

Bonus payments were released the week of June 22, 2020, to practices eligible to receive bonus payments in the 2019 Unconfirmed Diagnosis Code (UDC) Program. As with UDC Program base payments, bonus payment information can be found by looking at NaviNet® AR Management/Cash Management for payments that begin with the numeral 7. Practices can click on the hyperlinked Check/EFT number to find a description of the payment.

The bonus payment amounts differ based on which modality your Practice chose in 2019. Please refer to the chart below for base payment and bonus payment amounts for each modality.

Modality	Base Payment	Bonus Payment at 60%	Bonus Payment at 75%
Legacy UDC Form (did not transition to Arcadia in 2019)	\$100	+ \$20 Total payment of \$120	+ \$50 Total payment of \$150
Downloadable Paper	\$110	+ \$15 Total payment of \$125	+ \$45 Total payment of \$155
eForm	\$125	+ \$25 Total payment of \$150	+ \$40 Total payment of \$165

Additionally, in the bonus payment, Highmark paid practices for the Forms that were closed by claims since this was a new process in 2019. You can find this total number of “Closed by Claims” Forms on your final 2019 UDC Progress Report. Below are the calculations for the bonus level reached and payment calculation:

$$\frac{\# \text{ of Paid Forms}}{(\# \text{ of Sent Forms} - \# \text{ of Ineligible Forms})} = \% \text{ Complete}$$

$$(\# \text{ Paid Forms} + \# \text{ Forms Closed by Claims}) * \text{ Bonus } \$ \text{ Amount} = \text{ Bonus Pmt (less any overpayment)}$$

Please Note: Some practices experienced an overpayment issued during a previous quarterly base payment or from the Arcadia reconciliation payment. Highmark adjusted bonus payments to account for this.

For additional information about payment eligibility, please refer to the UDC Program Manual available on the Provider Resource Center via NaviNet.

Please review all practice reports and send any payment questions or disputes to UDCHelp@Highmark.com on or before July 31 for investigation.