

# SPECIAL eBULLETIN

FOR PROFESSIONAL PROVIDERS

JULY 12, 2021

## PROVIDERS MUST RESPOND TO HIGHMARK'S QUARTERLY OUTREACH TO REMAIN IN OUR PROVIDER DIRECTORY

Updating Highmark on your information (office location, telephone number, etc.) helps our members find you, so we reach out to you each quarter to verify your business information. When the COVID-19 pandemic began, Highmark stopped removing providers from our Provider Directory when information was not verified. Beginning in **September 2021**, Highmark will return to our pre-pandemic processes for the Provider Directory.

**If you do not respond to our quarterly outreach you will be removed from Highmark's Provider Directory.**

