



# NEWS FOR ALL PROVIDER TYPES

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## UPDATED: CHANGES TO INJECTABLE DRUG AND CHEMOTHERAPY SERVICE CATEGORIES

### INJECTABLE DRUG CHANGES

Beginning **January 25, 2021**, Injectable Drug was removed from the service category in authorization submissions. To request an authorization for an Injectable Drug, select **Medical Drug beginning immediately**. Otherwise, the authorization will be canceled (see below for the informational message that appears when the authorization is canceled).

### CHEMOTHERAPY TEMPORARILY UNAVAILABLE

Chemotherapy is also **temporarily** unavailable as a type of service when you select the outpatient category. We will communicate with you via NaviNet Plan Central when Chemotherapy can be used as a type of service for the outpatient category again.

To request an authorization for chemotherapy, select **Medical Drug beginning immediately**. Otherwise, the authorization will be canceled (see below for the informational message that appears when the authorization is canceled).

**IMPORTANT:** The type of service will **not** interfere with the Oncology Pathways Program.

## INSTRUCTIONS FOR SUBMITTING MEDICAL DRUG AUTHORIZATIONS

From within the Authorizations function, select Medical Drug as the category.

Member ID:   
Member First Name:   
id then a Service from the selections below:  
Category: Please choose one.  
Inpatient  
Physical Medicine  
Outpatient  
Advanced and Cardiac Imaging  
Durable Medical Equipment  
Medical Drug  
Prescription Drug  
Lab Management  
Radiation Therapy  
Advanced Illness Services  
Add Category/Service

Once you have selected the Medical Drug category, you will be prompted to pick a place of service.

y and then a Service from the selections below:  
Category: Medical Drug  
Add Category/Service  
Service: Please choose one.  
Home  
Hospital  
Office  
Professional Ambulatory Infusion Suite  
Category and Services Added:  
Category Service

Finally, you will be redirected to the screen shown below where you will select the appropriate

Procedure/Drug code. Ensure you select the appropriate Drug Billing Provider on this page as well.

You will need to provide information about who is billing for the drug. The referred from provider will be listed as an option, but if you need to select another provider, click Other/Search for Drug Billing Provider and complete the search.

**EXAMPLE:** If AllianceRx is providing the medical drug, AllianceRx needs to be submitted as the Billing Provider.

NantHealth | NaviNet WORKFLOWS HEALTH PLANS

Medical Drug

Drug Name\* Procedure Code\* From\* To Days\* Quantity\*

OTHER 39999 NOT OTHERWISE CLASSIFIED, ANTINEOPLASTIC DRUGS 11/2/2020 11/13/2020 12 11 Units

Who is billing for the drug?\*

☒ Referred From Provider

☐ Other / Search for Drug Billing Provider

Submit

From here, follow the screen prompts to complete your authorization request.

## INFORMATIONAL MESSAGE WHEN SELECTING THE WRONG SERVICE TYPE

If the service type you selected is incorrect, you will receive the following informational message:

NantHealth | NaviNet WORKFLOWS HEALTH PLANS ADMINISTRATION

Form | Response Form

Response Form

A code entered requires a different workflow. Please re-start using the correct Category / Service  
Please click "Add Attachment" to provide any additional clinical documentation.

Tracking Number: EXT-5421595 Authorization Number:

Status: Cancelled-No Auth Required

Patient Last Name: Gender: Group #: Member ID #:

Patient First Name: Date of Birth:

Requested Service: Outpatient - Chemotherapy

Proposed Date of Service:

Disregard the “no auth required” status and resubmit your authorization using the correct service type by following the steps above.