SPECIAL eBULLETIN

FOR PROFESSIONAL PROVIDERS **JUNE 1, 2020**

PREVENTIVE MEDICINE SPECIALTIES REQUIRED TO PROVIDE 24/7 COVERAGE

CHANGE EFFECTIVE SEPTEMBER 1, 2020

Highmark requires that all credentialed network practitioners, with a few exemptions, provide coverage for members twenty-four (24) hours a day, seven (7) days a week. This can be accomplished either directly or through an on-call arrangement with another Highmark credentialed participating practitioner of the same or similar specialty and of the same network(s).

Effective September 1, 2020, preventive medicine specialists will no longer be exempt from this policy. All specialties under the American Board of Preventative Medicine and the American Osteopathic Board of Preventative Medicine will be required to provide 24/7 coverage.

Additional guidelines and exemptions under this policy are listed in the **Highmark Network Credentialing Policy** section of the *Highmark Provider Manual's* **Chapter 3.2: Professional Provider Credentialing.** Preventative medicine specialists will be removed from the exempt list when this change takes effect on September 1, 2020.

HIGHMARK

Highmark Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.