Recently, Highmark added a feature in NaviNet® that lets users attach supporting documentation electronically at the same time they are submitting authorization requests, responding to authorization inquiries, and answering requests for additional information.

We would like to know how this new feature is working for you and what we can do to continue to improve your experience.

**COMPLETE THE ONLINE SURVEY**

There are 10 questions, and it will take approximately 4 minutes to complete.

Not familiar with this feature? Check out the quick overview or view the Step-by-Step guide.