

Help us improve the Highmark Wholecare member experience by completing this [5 Minute Language Form](#). By returning this form to your contractor or Provider Account Liaison, this information it will ensure we accurate information to display language in our provider directories which allows:

- Prospective patients can easily identify the services your offer
- Better connect members to linguistically appropriate practitioners that can deliver effective provider-patient communication

Group Name/ Health System:

Tax-ID:

Does your office provide language services?

Yes - Provider(s) speak Spanish or other language(s)

Yes - Interpretation Services are offered (ie office staff, telephonic)

No, no services are offered in this office

If the office provides interpretation services:

Yes - All locations

Yes- Only these locations listed below
Group Name, NPIs, or addresses are helpful

Type of Interpretation

In Office
(for example office manager, or MA speaks Spanish)

Video Enabled

Telephonic

Languages Interpreted

Spanish

Others please list below

If the office physician staff speaks other languages, please list them a languages they speak? or send us an Excel:

Physician Name	Physician NPI	Languages - Check if Spanish Applies			Ethnicity
		Spanish	Other Language	Other Language	