# **OB Care Enhancements Provider Training**

October 2020

1



# **OB Care Enhancements/Features Overview**



# **NEW FEATURE – USER ACCOUNT EXPIRATION**

- OB Care automatically deactivates user accounts after 90 days of the last login date, so that clinic administrators no longer need to manually deactivate unused user accounts.
- Changed the inactive user error message when the user attempts to log in with an inactive account to "Your account has been made inactive. To reactivate your account, please contact your clinic admin or click the Contact Us button."
- Added a "Contact Us" button that links the user to the 'Contact Us' help page.

# **MEMBER INFORMATION TILE**

# CHANGES TO THE TILE

- Changed Provider MAID to Provider Promise ID
- Changed Member MAID to MAID #

# **OPERATION OF THE TILE**

• There are no changes to the operation of the tile

OPTUM OB Care	My Workspace Inbox A	Add Patient Archive	Support	Account
K 1 MEMBER INFORMATION	HEALTH DEPRESSION & TOBACCO	4 > >	8	JANE DOE DOB: 1/8/1995 Age: 25 MCO Member ID: 123456789 Archive patient MEMBER OVERVIEW
1 MEMBER INFO	RMATION			First Prenatal
First Name Jane		Last Name Doe		
DOB	Home Phone	Alternate Phone		Languages
1/8/1995 Provider Promise ID	Member's Health Plan	MCO Member ID • 123456789		MAID#
	SAVE AN	D CONTINUE		

# **GENERAL HEALTH CONDITIONS**

# **CHANGES TO THE TILE**

- Changed EDC to Best EDC this field must be completed
- Deleted AB as an option for Gravida
- Added the following fields:
  - 'Tubal Desired?' with Yes/No check boxes
  - 'Consent Signed for Tubal?' with Yes/No check boxes
  - 'Influenza Vaccine Date' with a calendar to select the date and check boxes for 'N/A' and 'Refused'
  - 'Tdap Date' with a calendar to select the date and check boxes for N/A and Refused
  - 'Gestational Week at Tdap Administration' with a text box for the gestational week to be entered

# **OPERATION OF THE TILE**

The operation of this tile has changed as follows:

## **Tubal Desired?**

For the 'Tubal Desired?' question, you **MUST** click the Yes **OR** No check box. You cannot save and continue without checking one of the boxes.

## **Consent Signed?**

For the 'Consent Signed?' question, you **MUST** click the Yes **OR** No check box. You cannot save and continue without checking one of the boxes.

## Influenza Vaccine Date

For the 'Influenza Vaccine Date' question, you **MUST** enter the Influenza Vaccine Date **OR** check the box next to N/A **OR** Refused. You cannot continue without entering a date or checking one of the boxes.

## Tdap Date

For the 'Tdap Date' question, you **MUST** enter the Tdap Date field **OR** check the box next to N/A **OR** Refused You cannot continue without entering a date or checking one of the boxes.

## **Gestational Wk at Tdap Admin**

For 'Gestational Wk at Tdap Admin' question, you can enter information, but you do not have to enter information for this field to continue to the next tile.



# **DEPRESSION AND TOBACCO**

# CHANGES TO THE TILE

- Three questions are presented when the tile opens:
  - 'Depression Present?' this was changed from 'Depression Screen?'. The detailed information required for this section does not appear unless the 'Yes' box is checked.
  - 'Tobacco Use?' this is a new question. The detailed information required for this section does not appear unless the 'Yes' box is checked.
  - 'Exposure to Environmental Smoke?' this was in the 'Tobacco Use' section previously.

## **OPERATION OF THE TILE**

The operation of this tile has changed as follows:

- You must check the 'Yes' or 'No' checkbox to answer each of the three questions.
- If you check 'Yes' to answer each question, the tile will expand to allow you to provide additional information for each question.

DEPRETOB	SSION & ACCO	4 PAST OB COMPLICATIONS	5 CURRENT RISKS	6 HEALTH CONDITIONS	>	8	TEST1 ALEXAL DOB: 1/21/2004 A MCO Member ID: Health Plan: Unit Archive patient MEMBER OV	NDER Age: 16 1234abcd ed Healthcare ERVIEW
3 DI	PRESS	SION AND T	овассо				First	Prenata
Depressio	on Present	:?						
Ye	5	No						
Tobacco	Use?							
Ye	15	No						
Exposure	to Enviro	nmental Smoke?						
Ye	15	No						

# DEPRESSION AND TOBACCO – DEPRESSION SCREEN

#### **CHANGES TO THE TILE**

If you checked 'Yes' for the 'Depression Present?' question, you will see this screen. The following changes have been made:

- Added the 'Positive/Negative Result' check boxes
- Added a 'Depression Screen Score' field
- Added a 'Follow-Up Date' field

#### **OPERATION OF THE TILE**

The details for this section only appear if you checked 'Yes' for the 'Depression Present?' question. You must complete the following information:

#### Result

Check the 'Positive' or 'Negative' box.

#### Validated Depression Tool

- Select the depression tool used from the 'Select Depression Tool' dropdown
- Enter the date the depression tool was administered
- Enter the Depression Screen Score

#### **Referral?**

- If a depression referral has been made, check the 'Yes' box and enter the referral 'Follow-Up Date'
- If not, check the 'No' box



# **DEPRESSION AND TOBACCO – TOBACCO USE**

# CHANGES TO THE TILE

If you checked 'Yes' for the 'Tobacco Use?' question, you will see this screen. The following changes have been made:

- Added Electronic Cigarettes with Yes/No check boxes
- Added NRT Offered with Yes/No check boxes

#### **OPERATION OF THE TILE**

The details for this section only appear if you checked 'Yes' for the 'Tobacco Use?' question. You must complete the following new information:

#### **Electronic Cigarettes?**

This is a new question. Check 'Yes' if the member uses Electronic Cigarettes. If not, check the 'No' box.

#### NRT offered?

This is a new question. Check 'Yes' if NRT has been offered. Check "No" if it has not been offered.

Tobacco Use?		
V Yes	No	
Average # of cigarette	s smoked/day (if none, enter 0; 1 pack = 20 cigaret	es).
Pre-Pregnancy	1st Trimester 2nd Trimester	3rd Trimester
Tob Councoling (	fforod?	
rob. counseiing (	liereu:	
Yes	No	
Tob. Counseling I	eceived?	
N		
res	NO	
Electronic Cigare	tes?	
Yes	No	
NRT Offered?		
Yes	No	

# DEPRESSION AND TOBACCO – ENVIRONMENTAL SMOKE

### CHANGES TO THE TILE

If you checked 'Yes' for the 'Exposure to Environmental Smoke?' question, you will see this screen.

#### **OPERATION OF THE TILE**

The details for this section only appear if you checked 'Yes' for the 'Exposure to Environmental Smoke?' question. Check 'Yes' if the patient has been given counseling for environmental smoke. If not, check 'No.'

Exposure to E	nvironmental Smo	ke?			
Counseling for	Environmental S	noke?			
Yes	No				
		SAVE	AND CONTINU		

# **PAST OB COMPLICATIONS**

# CHANGES TO THE TILE

There are no changes to this tile.

# **OPERATION OF THE TILE**

**Reminder:** You **MUST** check 'No Past OB Complications' **OR** you must check those complications that apply to this patient.

4 5 6 COMPLICATIONS COMPANY ESKS	7 SOCAL, FÓRKONEC,   SOCAL, FÓRKONEC, MEMBER 0423456789
4 PAST OB COMPLICATIONS	First Prenata
Identifies members whose past complications increase their ris No Past QB Complications in section header.	sk for current problems; If member has had no Past OB Complications, check
No Past OB Complications	
Postpartum Depression	RH Incompatibility
Hx of DVT/PE	Gestational Diabetes
Cervical Insufficiency	IUGR
Pregnancy Induced Hypertension (PIH)	Premature ROM
Preterm Labor/Delivery < 32 weeks	Preterm Labor/Delivery 32-36 weeks
Fetal Demise/Hx 2nd/3rd Tri Loss	Previous C-Section
Other Past OB Complications:	

# **CURRENT RISKS**

# CHANGES TO THE TILE

There are no changes to this tile.

## **OPERATION OF THE TILE**

**Reminder:** You **MUST** check 'No Current Risks' **OR** you must check those risks that apply to this patient.

CURRENT RISKS HEALTH HALTH HEALTH HEALTH HEALTH LUBERVIE LUBERVIE		JAN DOB MCO Arch	IE DOE : 1/8/1995 Age: 25 Member ID: 123456789 live patient	
			MEMBER OVERVIEW	_
5 CURRENT RISKS			First Prena	tal
Identifies potential risks for adverse outcomes: If member has had no Cur	rrent Risks, check No Current	: Risks box i	n section header.	
No Current Risks				
Hx Leep/Cone Biopsy				
Late and/or Inconsistent Prenatal Care	1st Tri	2nd Tri	3rd Tri	
Abnormal Ultrasound	1st Tri	2nd Tri	3rd Tri	
Abnormal Placenta	1st Tri	2nd Tri	3rd Tri	
Gestational Diabetes	1st Tri	2nd Tri	3rd Tri	
2nd/3rd Trimester Bleeding		2nd Tri	3rd Tri	
Multiple Gestation				
Daviadantal Nicasca	1st Tri	2nd Tri	3rd Tri	
Cervical Insufficiency				
Other Current Risks:				

# ACTIVE HEALTH CONDITIONS

# CHANGES TO THE TILE

- The tile displays the list of Medical/Mental Health Conditions in the order required by DHS
- The column heading to the right of Yes and No columns, displays 'If yes, list specific disease type(s):' instead of 'If yes, details:'
- All references to STD have been changed to STI.
- The tile displays "Hepatitis" instead of "Hepatitis (If Yes, indicate type)".
- The tile displays Thalassemia (this is a new condition), with Alpha and Beta check boxes and Yes/No check boxes to the right of Thalassemia.
- The tile displays Eating Disorder (this is a new condition), along with Yes/No check boxes and a text box to the right of Eating Disorder.

## **OPERATION OF THE TILE**

**Reminder:** You **MUST** check 'No Active Medical/Mental Health Conditions' **OR** you must check 'Yes' or 'No' for those risks that apply to this patient.

#### Thalassemia

• If the member has Thalassemia, check the Alpha **OR** Beta check boxes and the 'Yes' check box. If the member does not have Thalassemia, check the 'No' check box.

## **Eating Disorder**

• If the member has an eating disorder, check the 'Yes' check box and describe the eating disorder in the text box. If the member does not have an eating disorder, check the 'No' check box.

WIUM US Care My Workspace Inbo	x Add Patient	Archive	Support	Account	C
6 7 8 HEALTH CONDITIONS SOCIAL, ECONOMIC, LIFESTYLE ADDITIONAL NOTES	9 REVIEW FORM	>	8	JANE DOE DOB: 1/8/1992 Age: 25 MCO Member ID: 485930 Archive patient	239
6 ACTIVE HEALTH CONDITIONS				First Prena	atal
Identifies medical/mental health condition related to the moth Active Medical/Mental Health Conditions box in section header. Cardiac, Hepatitis, Renal, Sickle Cell, STD, Thyroid. For all othe	er; If member has For the following o ers, check Y/N.	nad no Activ conditions, lis	e Medical/Ment st specific dise	al Health Conditions, check ase type(s): Autoimmune,	( No
No Active Medical/Mental Health Conditions					
	Yes N	0	If Yes, detai	ls:	
Autoimmune Disease(s)					
Anemia Hb < 10					
Asthma					
Cardiac Disease					
Chronic Hypertension, Pregestational					
Diabetes, Pregestational					
Hepatitis (If Yes, Indicate Type)					
Hepatitis Treated					
	-//	_			_
Thyroid Treated					
Other Conditions:					
ВАСК		IEXT			
right © 2020 — OPTUM — All Rights Reserved				Terms of Use Pri	ivacy P
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# SOCIAL, ECONOMIC, LIFESTYLE CONDITIONS

## **CHANGES TO THE TILE**

- Replaced 'Homelessness' with 'Housing Insecurity'
- Replaced 'Intellectual Impairment' with 'Special Needs/Challenges'
- Added 'Food Insecurity'
- Removed 'Eating Disorder'
- Changed 'Substance Abuse' to 'Substance Use Screen?' with yes/no check boxes
- Changed 'Rx' to 'Opioid'
- Replaced 'Street' with 'Marijuana/THC'
- Added 'Other' with History, 1st, 2nd, 3rd check boxes
- Added 'Specify Other' with free form text box

#### **OPERATION OF THE TILE**

**Reminder:** You **MUST** check 'No Social, Economic, Lifestyle Conditions' **OR** you must check those risks that apply to this patient

#### Other

• If the patient has a history of substance use that has not been captured in the tile, you can enter it here

#### **Specify Other**

• You can type anything relevant to the patient's social, economic or lifestyle changes here

#### Substance Use Screen

- Check the 'Yes' or 'No' checkbox to answer the 'Substance Use Screen?' question
- If you check 'Yes' to this question, the tile will expand to allow you to provide additional information for the substance use screen



# SOCIAL, ECONOMIC, LIFESTYLE CONDITIONS – SUBSTANCE USE SCREEN

### CHANGES TO THE TILE

If you checked 'Yes' for the 'Substance Use Screen?' question, you will see this screen.

#### **OPERATION OF THE TILE**

The details for this section only appear if you checked 'Yes' for the 'Substance Use Screen?' question. You must complete the following information:

#### Validated Substance Tool Used?

- Select the substance use tool used from the 'Validated Substance Tool Used?' dropdown
- Enter the date the substance use tool was administered
- Enter the substance use screen score

#### Substance Use Screen Referral?

If a referral was made due to the substance use screen, check the 'Yes' box and the Follow-Up Date for the referral. If a referral was not made, check the 'No' box. You will not be required to enter a follow-up date in the 'No' box has been checked.

	Date Admin	Score
Validated Substance Tool Used?	✓ _/_/	
Referral?	Follow-Up Date	
Yes No	_/_/	
	SAVE AND CONTINUE	
(	SAVE AND CONTINUE	

# **Postpartum Visit**

### CHANGES TO THE TILE

- Added VBAC and a corresponding check box
- Changed 'Between 21-56 days of delivery' to 'Between 1-84 days of delivery'
- Added 'Visit Type' with a drop-down list of values to select from
- Added Validated Depression Score and a corresponding text box to enter the score
- Added Referral Follow-Up Date field
- Added 'Diabetes Testing?' and corresponding Yes/No check boxes
- Delete Vertex and the corresponding Yes/No check boxes

#### **OPERATION OF THE TILE**

You must complete the following new information:

#### VBAC

You can check the VBAC check box, but do not have to check the box to continue to the next tile.

#### Visit Type

You can select a Visit Type from the drop-down list of values in the Visit Type field. You cannot continue unless you select a visit type.

#### Validated Depression Score

You can enter a score in the Validated Depression Score field, but you do not have to enter a score to continue to the next tile.

## **Referral Follow-Up Date**

You can enter a date in the Referral Follow-Up Date field. You cannot continue unless you enter a date.

## **Diabetes Testing?**

You can check a Yes OR No check box next to 'Diabetes Testing?,' but you do not have to check a box to continue to the next tile.



# **ONAF PDF**

The new ONAF includes all the information collected in the OB Care tiles.

OBSTETRICAL NEEDS ASSESSMENT FORM (ONAF)

OB/CVN Office Information			_			
Practice Name Optum	Phone (555)	555-5555	Fax	(444) 444-4444 Provider Promise ID		
Interfect rune optim			1 67			
Initial Submission Date	28-32 Wks Submit Date	Post P	artum	Submit Date Form Completed by		
Member's Information						
First Name Jane	Last Name	Tester		DOB 01/01/95 Age	25	
MAID# #012 Member's Health Plan	Aetna Healthy Be	eginnings Plus Merr	nber?	Yes No Home Phone (111) 111	-1111	
Alternate Phone	Language(s) english	Hospital for	Delive	ry ABC Prenatal Visit 08/11/20		
Best EDC 08/11/20 LMP of 08/11/	20 hv IIS Date	A at 1st Visit 8	_	Gravida 2 Full Term 2 Pre-Term	0	
	A Height Ca Weight	Rec BM R		Date/Last N/A Refused Date/Last	N/A	Refused
SKB 0 IAB 0 Ewing	2 Neight 63 Weight	115 DMI 20	0.4	PAP Chlamydia Screen		
1/P Candidate? X Yes No Present?	Yes No Tool Used? List:	Sco	re	Date Referrat Yes No Follow-Up Date		
Dental Visit Last 6 Months? 🔀 Yes 🔲 No	Tubal Desired? XYes No Conse		10 1	Influenza	tional W	<u> </u>
			L	L. Exposure to Counseling for		
Tobacco (Tob.) Use Yes No Tob. C	ounseling/ Yes No Tob. Counsel	ling Received/	res	INO Environmental Smoke? I Yes I NO Environmental Smoke?	Ye	s No
Electronic Cigarettes? Yes No NRT	Offered? Yes No none. enter 0:1 r	parettes Smoked/Da pack = 20 Cigarette	iy (ir is	Pre-Pregnancy 1st 2nd 3 Trimester T	rd rimester	
Dart OP Complications	Current Dicke	Irimoctor		Active/Medice/Mental Health Conditions	Ver	
Past OB Complications	Current Risks	Inmester		Active Medical Mental Health Conditions	res	No
No Past OB Complications	No Current Risks	1st 2nd	3rd	No Active Medical/Mental Health Conditions	_	
Postpartum Depression	HX Leep/Cone Biopsy			Autoimmune Disease(s):		
RH Incompatibility	Late and/or Inconsistent Prenatal Care			Anemia HB<10		
Hx of DVT/PE	Abnormal Ultrasound			Asthma		
Gestational Diabetes	Abnormal Placenta			Cardiac Disease:		
Cervical Insufficiency	Gestational Diabetes			Chronic Hypertension, Pregestational		
IUGR	2nd/3rd Trimester Bleeding			Diabetes, Pregestational		
Pregnancy Induced Hypertension (PIH)	Multiple Gestation			Hepatitis Treated: Yes No	F	
Premature ROM	Periodontal Disease			Thalassemia Alpha Beta	H	
Premature Labor/Delivery < 32 wks	Poor Weight Gain	+ 음 + 음 + 음 +	片	HIV	H	18
Preterm Labor/Delivery 32-36 wks	IIIGB	· ː ː ː ː ː ː ː	片	Renal Disease	금	HH-
Fetal Demise/Hy 2nd/3rd Tri Loss	PIH	╎╞╡╎╞╡╏	片	Seizure Disorder	井	+ <del>  </del>
Province C Section #	Pertom Dilation of Consist/Pertom Labor	·片기기	片		븜	<u>       </u>
Previous C-Section #	Preterm Dilanor or Cervix Preterm Cabor	·吕·吕	片		븜	+ 남-
	Previous delivery with 1 yr or EDG			Depression.	님	님
Prenatal Visits	Social, Economic, Lifestyle	ist zna	310	Earing Disorder.	님	님
	No Social, Economic, Lifestyle		_	Bipolar:		
	Mental/Physical/Sexual Abuse Hx			Schizophrenia		
	Housing Insecurity			STI:		
	Food Insecurity			Thyroid: Treated: Yes No		
	Special Needs/Challenges			Other		
	Substance Use Disorder ETOH Hx			Conditions:		
	Opioid Hx			Delivery: Date at Wks Gestation Elect. Del.	Yes	No
	Marijuana/THG Hx			VBAC Vag C/S Birth Weight:		
	Other Hx		一	NICU Admit Yes No Viable Yes No Antenatal Steroids	Yes	No No
	Specify Other		_	Postpartum Visit (Between 1-84 days after delivery)		
	Onioid Therany:			Visit Date Visit Type? List		
	Substance Lice Screen? Ves No.			Feeding Method Reeast Bottle Both Contracentive Plan		
	Validated Substame Ted Lined Lint					
	Validated Substance Tool Used / List			PP Depression Present? Validated	Castro	
	Date Admin. Score.			Yes No Depression root	Score.	
	Referral: Yes No Follow-Up Date	£			<u> </u>	
				Date Admin. Referral: Yes No. Follow-Up Date:		
				PP Diabetes Testing (PPDM) Yes No		
				Quit Tob. During Preg: Yes No Remains Tob. Fre	e; Y	'es No
		-				
Physician Signature						
				CQ.		
	-			nonnovérenie		
Date Signed				pennsylvania	_	
				DEPARTMENT OF PUBLIC WELFAR	5	

# **Frequently Asked Questions**

# Frequently Asked Questions (October 2020)

What if exact date is unknown for some fields such as flu vaccine or if the patient declines flu vaccine?

There are three options for influenza. You must enter the Influenza Vaccine Date OR check the box next to N/A OR Refused.

How is someone supposed to determine if depression is present? Is this subjective by the person completing the form or if a diagnosis of depression is listed on the problem list? A depression assessment is not part of OB Care. If the member has been assessed using a validated depression tool and depression is present, then indicate the tool using the Select Depression Tool drop down.

What if a person is not depressed - but they were assessed using a validated depression screening tool?

If the person is not depressed, check the 'No' box in response to the 'Depression Present?' question. You can add notes to OB Care if you want to capture that person had an assessment using a validated screening tool and the results were negative. There are text fields in the Current Risks, Active Health Conditions and Notes tiles.

How do we capture that a screening was performed if the outcome was NOT depression present?

As discussed in the answer to the previous question, you can add notes in the Current Risks, Active Health Conditions and Notes tiles if you want to capture that a screening was performed if the outcome was NOT depression present.

# Is there a field for NRT accepted (yes/no)? No.

When the patient doesn't know their last menstrual period (LMP), and didn't have the ultrasound yet for dating, is that when the best EDC is used? How should this handled? DHS requested the change of the label from EDC to Best EDC.

#### Why change of days? HEDIS metric is 1-84 days not 21-56.

This change was requested by DHS.

#### What are the types of visits available as drop down?

The visit types are "Office," "Telemedicine," and "Home Health Visit."

Is bullet two reversed on slide 15? Changed from 21-56 TO (should be 7) – 84 days for HEDIS purpose.

Yes, thank you. We have corrected the slide in this presentation.

#### Explain the Risk Tab, please.

The Risk Assessment is to document risk factors that have been identified. Indicate on form where appropriate and fax form at any time during pregnancy.

#### Is there a character length limit on the narrative fields?

There are text fields in the Current Risks, Active Health Conditions and Notes tiles. Character length limits are 100 for Current Risks and Active Health Conditions tiles and 500 for the Notes tiles.

#### Is the MCO # the Tax ID? (Applicable to MCOs only.)

The MCO quarterly report has a field called "Provider ID." This field is the clinic's Tax ID Number.

When will the paper/PDF version with these updates be made available? Are we required to begin submitting with updated fields on 11/13/20, regardless of submission type (Optum, fax, etc.)?

On Nov. 13, 2020, providers will only be able to access the updated OB Care.

#### When are these changes live?

Nov. 13, 2020, we will deploy the changes after regular business hours to minimize disruption in the provider offices.