



Telephonic Psychiatric Consultation Service Program (TiPS)

TiPS is a HealthChoices program designed to increase the availability of peer-to-peer child psychiatry consultation teams to primary care providers (PCPs), medical specialists, and other prescribers of psychotropic medications for children.

The program provides real time resources to the PCPs and other providers who desire immediate consultative advice for children with behavioral health concerns, covered by Medical Assistance, up to age 21.

The TiPS teams are comprised of child psychiatrists, licensed therapists, care coordinators, and administrative support.

TiPS team members respond to a request for consultation within 30 minutes, and often immediately. The consultation would usually result in one of the following outcomes, depending on the needs of the child and family:

- An answer to the PCP's question
- Referral to the team care coordinator to assist the family in accessing local behavioral health services such as therapy, specialty psychiatry, or neuro-psychological assessment
- Referral to the team therapist to provide transitional, face-to-face care or telephonic support to the child and family until the family can access local behavioral health resources
- Referral to the team or local child psychiatrist for a face-to-face acute psychopharmacological or diagnostic consultation

TiPS is funded by the Pennsylvania Department of Human Services (DHS) through the Medicaid Managed Care Organizations (MCOs) and is free for all providers.

Providers can contact the TiPS team in their area, using the contact information below, to enroll. Once the practice enrolls in TiPS, the regional team will provide education regarding the program, how to access services, discuss expectations and answer any questions.

TiPS teams are contracted by Pennsylvania HealthChoices Zones

Zones Zone	TiPS Team	Phone Number
Southwest	Children's Community Pediatrics (CHP)	1-844-972-8477
Northwest Lehigh Capital Northeast Southeast	Penn State Children's Hospital Children's Hospital of Philadelphia	1-800-233-4082 then press "3" 267-426-1776

