



Important Provider Notice



Date: March 2022

Upcoming Provider Webinars

Different Name, Same Great Partnership

Gateway Health is now Highmark Wholecare. Same great benefits for your patients. Same dedicated team to support your needs. We have been providing healthcare to Pennsylvania's most vulnerable population since 1992 and we are committed to a future where health care sees the bigger picture.

Find out how we accomplish this by learning about our:

- ❖ Care Management Programs
- ❖ Social Determinants of Health (SDoH)
- ❖ Community Engagement
- ❖ Clinical Referral Guide
- ❖ Highmark Wholecare Medicare Plans
- ❖ How Highmark Wholecare Supports our Providers

We will be hosting live Webex presentations featuring different speakers within Highmark Wholecare to highlight our strategy for providing healthcare. These presentations will start in April and run through May. To register, click on the following link:

<https://www.highmarkwholecare.com/provider/provider-education-webinars>

Highmark Wholecare 2022 Additional Provider Education Trainings

In addition, you are also encouraged to attend the 2022 Annual Provider Education training that will provide more specific information around topics such as:

- ❖ EPSDT
- ❖ Access/Accessibility Surveys
- ❖ Fraud, Waste and Abuse
- ❖ Model of Care
- ❖ Self-service Tools
- ❖ Cultural Competency

This training is required by DHS and CMS, your participation is encouraged. To register for a live webinar or watch a recorded webinar, click on the following link:

<https://www.highmarkwholecare.com/provider/provider-education-webinars>

We look forward to continue working with you to provide high quality, cost-effective care for patients. If you have any questions please contact your designated Provider Account Liaison or Lead Provider Relations Representative.

We believe to truly care for a person's health, we need a different kind of healthcare. Its healthcare that sees the bigger picture.