



Important Provider Notice



August 2022

Dear Highmark Wholecare Providers:

The paper claims submissions address has changed for Highmark Wholecare. Please begin submitting paper claims to the following addresses:

PA Medicaid (medical claims):

Claims Administrator
P.O. Box 211713
Eagan, MN 55121

PA Medicare (medical and behavioral health claims):

Claims Administrator
P.O. Box 211164
Eagan, MN 55121

Paper claims submitted to the old address will be forwarded until July 16, 2023. Paper claims submitted after that date will not be forwarded and can result in denials for timely filing.

Your partner in health,
Highmark Wholecare

Health benefits or health benefit administration may be provided by or through Highmark Wholecare, coverage by Gateway Health Plan, an independent licensee of the Blue Cross Blue Shield Association ("Highmark Wholecare").