



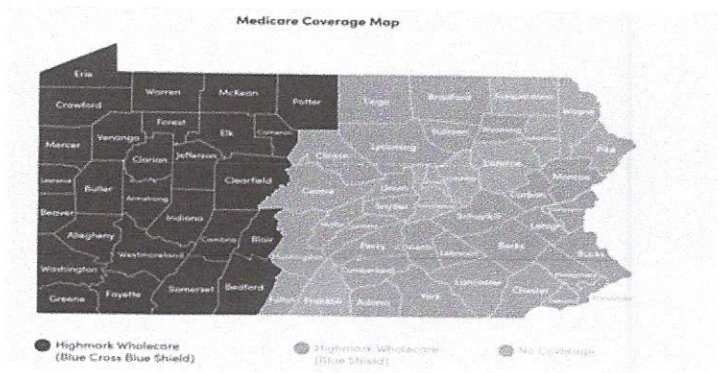
Important Provider Notice

NaviNet- Eligibility and Benefits Screen Update

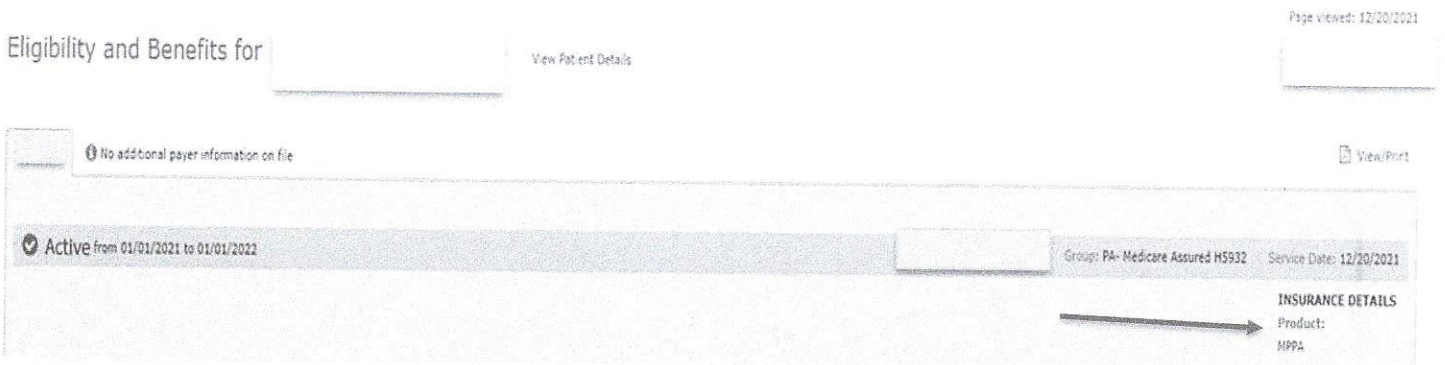
Please note the changes to the Medicare product names when performing an Eligibility and Benefits search within NaviNet, IVR or Cerner based products. These changes will be effective as of January 1, 2022.

The first image shows the product name as displayed today in NaviNet and then what the product name will display as of January 1, 2022. The second image shows what each product represents based on the coverage map:

| Current Information | January 1, 2022 | Region |
|---------------------|-----------------|--|
| Diamond-MAPA | Diamond-MAPA | Blue Cross Blue Shield |
| Diamond-MAPA | Diamond-MABS | Blue Shield |
| Ruby-MPPA | Ruby MPPA | Blue Cross Blue Shield |
| Ruby-MPPA | Ruby-MPBS | Blue Shield |
| Diamond | SABS | Southeast PA Medicare Advantage Blue Shield |
| Ruby | SPBS | Southeast PA Partial Medicaid Medicare Advantage Blue Shield |



The below image is a screen shot from NaviNet showing exactly where you will see these changes.



There are no changes to the Medicaid product names in NaviNet, IVR or Cerner based products.

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