



# Important Provider Notice



Date: January 2022

## Medicaid Outpatient Laboratory Services

Dear Participating Medicaid Providers:

As of February 1, 2022, Highmark Wholecare Medicaid members are required to have all of their outpatient laboratory work completed through the appropriate PCP designated lab. Failure to do so will result in non-payment of services. Referrals can no longer be granted. We will honor existing referrals until January 31, 2022. As a reminder, members cannot be billed for covered services.

The PCP is required to select a designated laboratory based upon the office's location and the lab used most frequently. Should you wish to change your laboratory, please complete the Provider Change Request form located on our website at: [https://highmarkwholecare.com/Portals/8/provider\\_forms/Practice Change Request Form.pdf](https://highmarkwholecare.com/Portals/8/provider_forms/Practice_Change_Request_Form.pdf)

The PCP's designated laboratory is listed on the member's Highmark Wholecare ID card and on Highmark Wholecare's on-line directory located at [Highmark Wholecare Provider Directory](#)

### Additional Information

Laboratory testing for Rh incompatibility during pregnancy (related to Rhogam treatment) can be conducted at any participating laboratory.

All other requirements remain the same.

Health benefits or health benefit administration may be provided by or through Highmark Wholecare, coverage by Gateway Health Plan, an independent licensee of the Blue Cross Blue Shield Association ("Highmark Wholecare").

